

# State of Nevada

## CORE.NV Project Weekly Status Report

Week Ending: May 01, 2026

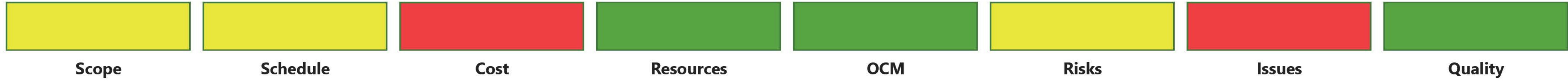


| Content                                | Purpose - to communicate the following:   |
|--|---|
| CORE.NV Project Dashboard              | <ul style="list-style-type: none"> <li>• CORE.NV Project Roadmap</li> <li>• CORE.NV Project strategic milestones and timeline update</li> <li>• CORE.NV Project Status Review               <ul style="list-style-type: none"> <li>Updates on completed milestones and performance against plan</li> <li>Status of in progress activities</li> <li>Risk level associated with meeting upcoming target milestone dates and risk rationale</li> </ul> </li> </ul> |
| Workstream Status Review               | <ul style="list-style-type: none"> <li>• Review at-risk and critical workstream statuses</li> <li>• Discuss workstream level risks of significant scope or severity</li> </ul>  |
| OCM Status Review                      | <ul style="list-style-type: none"> <li>• Review at-risk and critical workstream statuses</li> <li>• Discuss workstream level risks of significant scope or severity</li> </ul>  |
| CORE.NV Project-Level Risks and Issues | <ul style="list-style-type: none"> <li>• Issues currently impacting, risks anticipated to impact, and the corresponding mitigating actions in place</li> </ul>  |
| CORE.NV Project-Level Action Items     | <ul style="list-style-type: none"> <li>• Actions requested of the executive leadership team to support</li> </ul>   |
| CORE.NV Project-Level Decisions        | <ul style="list-style-type: none"> <li>• Decisions requiring input from the executive leadership team</li> </ul>  |
| Appendix                               | <ul style="list-style-type: none"> <li>• Overall CORE.NV Project Health Working Status</li> </ul>   |



# CORE.NV Weekly Status Report

Week Ending: May 01, 2026



## CORE.NV Project Roadmap



State of Nevada Advantage Cloud Upgra...



### Milestones Projected to End This Reporting Period

| Task Name | Due Date | Deliverable Status |
|-----------|----------|--------------------|
|-----------|----------|--------------------|

**No Milestones are Ending This Period**

### Project Status Review

During this reporting period, the newly formed Tiger Team met three times to discuss, and brainstorm, ideas for resolving the Bank of America (BoA) interface issues. During the last session, two ideas were proposed that could address the problems. One would involve a change to the current data entry process in BoA Works. The other solution would involve some configuration changes in Core.NV. A third possibility would be a hybrid approach involving both solutions. All of this is dependent upon a the results of a discovery session that is needed with the technical SMEs from BoA. Key BoA resources have been contacted and a meeting was requested for Monday, May 4, 2026. Should these proposed solutions prove to not be feasible, a change to the current implementation schedule seems highly likely.

## FIN

## Accomplishments:

- Approved key workflow and design decisions for vendor/customer creation, modification, and write-off transactions, including separation-of-duties requirements and scoped approval routing.
- Finalized decisions related to AR customer setup, reporting exclusions, debt write-off responsibility, and customer naming conventions for go-live.
- Completed discovery activities across multiple work streams, including AR and DM.
- Advanced AR readiness through ongoing UAT support, configuration of core transaction types, invoice form updates, data load preparation, batch job setup, and customer data upload preparation.
- Progressed DM build and implementation activities, including configuration, script development, UAT setup, and cleanup of duplicate work items.
- Provided extensive CA support, including Wave 1 UAT preparation and execution, data load readiness, script development and testing, and Wave 2 configuration and build sessions.
- Closed one procurement discovery sprint and initiated the next iteration, with active discovery, build, and scenario-writing sessions supported by workbooks, presentations, and stakeholder coordination.
- Began targeted issue-resolution support through a dedicated tiger team, including meetings, analysis, and solution recommendations.
- Created development artifacts to support procurement security, workflow, and Punchout configuration and future testing.
- Maintained administrative and coordination activities across work streams, including workbook management, communications tracking, and stakeholder follow-up.

## Risks / Concerns / Blockers:

- BOA Works requires specific CoA mapping that, if a solution is not found, would cause significant delays for CA to go-live in July and August. The Tiger Team has been meeting to strategize viable options; of which, three options with phased approaches and other testing and approval needs appear to be available for consideration.

## Upcoming Activities:

- Begin and execute CA Wave 1 UAT testing, including completion of required test cases, while continuing Wave 2 build sessions.
- Intensify AR go-live preparation for the July target, including completion of data loads, batch job setup, customer uploads, transaction configuration, workflow finalization, and invoice form testing.
- Continue procurement discovery, build, and scenario-writing sessions, and further develop security and workflow documentation.
- Advance the pending purchasing threshold decision through the required approval process.
- Continue GLM business process documentation and analysis.
- Maintain tiger team support until interface issues are resolved.
- Progress DM implementation planning for limited agency use cases and prepare for UAT.
- Continue Punchout discovery activities with agency analysis and preparation work.

## HRM

## Accomplishments:

- HRM Phase 2 ESS and MSS build completed and UAT preparation activities are underway
- NeoGov shifted to customer care from hyper-care status
- Employee Relations (ER) Discovery is underway
- ESS/MSS training and communication planning underway in partnership with OCM and training

## Risks/Concerns/Blockers:

- Risk with partial plan in place - short staffed the week of 5/11 with both ESS/MSS UAT and ER Discovery happening concurrently. Could use one additional resource for support.

## Upcoming Activities:

- ESS and MSS Build and UAT Prep continues
- ER Discovery continues
- ER change impact work with OCM beginning next week
- Jira Xray training for UAT support taking place next week
- Continued ESS/MSS training and communication planning with OCM and training
- New weekly meetings with product owner at DHRM for continued alignment

## TECH

## Project Management:

- Continued development of master work schedule, including target dates and prioritization
- Continued monitoring of Phase 2 technical impacts and work efforts
- Updating Program Epic and related work items for Data Warehouse migration; including scoping, success criteria, acceptance criteria, and target completion
- Development of project management plan including scope, risks, team and stakeholder registers

## Interfaces:

- NeoGov interface solution - File Transfer and Encryption continues in testing as CGI/NeoGov resolve issues on their side, awaiting successful testing before go-live planning
- NeoGov Tech Details/info. sharing meetings conducted, feedback provided to CGI for final transition
- Continued work in moving interfaces to Prod and understanding/meeting needs for NEBS interfaces
- Payroll interface automation
- █████ HRM interface with encryption scheduled for deployment 5/5
- DAWN to IGOR connection no longer needed, scheduled to be terminated on 5/5

## Reports:

- Continued work on known HRM reports and on backlog reports
- Continued work sessions to finalize Bank Recon reports
- PERS Report - scheduled for deployment 5/5
- Discovery in progress for DW reports to be added to ADV4 in 2027
- CORE.NV User List V2 - scheduled for deployment 5/5

## Data Warehouse:

- Production support continues
- Development of improved testing and changes alignment between DW team and GTO DBA team.
- Continued analysis and weekly working sessions to prepare for DW migrations to CGI's Data Lake
- Discovery sessions with State SMEs and External Resources, State Finance and Budget SMEs (DAWN), NPAS, AERIS, DAWN Extracts DETR

## Risks/Concerns/Blockers:

- NeoGov support transition from CGI to OPM/HRM and Knowledge Transfer
- Data Warehouse migration scope, tech impacts, business impacts
- End users over reliance on DAWN and NPAS. When data is migrated to CGI's Data Lake, and is no longer receiving Core.NV data, users will have to use Core.NV
- CA/CoA implementation planning & related interfaces waiting on functional parameters/crosswalks

## Continuous Improvement:

- Planned alignment with GTO enterprise tech standards, IT Change Management, Request Management, Enhancements, and status categories
- Planning of updated work types, workflows and automation in Jira to support production environment controls and service delivery processes

## Upcoming Activities:

- Continued Backlog Refinement and planning for HRM interfaces and reports
- Continued analysis and planning of Phase 2 technical needs and DW migration requirements

## OCM

## Accomplishments:

- Released 2 GLM Training Survey Comms
- Continued CORE.NV SharePoint Updates – Training Page
- Phase 2 OCM Functional Team Impact Activities: FIN, HRM, Tech
- Continued ERP Systems Support Comms Plan
- Completed OCM Integrated Plan framework
- Completed Training Comms Plan Strategy
- Continued OCM Mailchimp Implementation Activities
- OCM Operational Activities – Stakeholder Mgmt, OCM Metrics, Impacts Workflow
- Completed NEOGOV Onboard Change Readiness Review and Output

## Planned Activities:

- Continued OCM Mailchimp Implementation Activities
- Continued CORE.NV SharePoint Updates – Training Page
- Phase 2 OCM Functional Team Impact Activities: FIN, HRM, Tech
- Continued ERP Systems Support Comms Plan
- Continued OCM Integrated Plan framework
- OCM Operational Activities – Stakeholder Mgmt, OCM Metrics, Impacts Workflow
- Change Readiness Activity Planning

## Training

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### Accomplished:

- NeoGov Support
- Account Receivable Part 2 course recording; approved (next step ADA accessibility)
- Cost Accounting Lesson 2: Program Period and Lesson 2: Program Phase course recording; approved (next step ADA accessibility)
- Employee Self-Service approved (next step ADA accessibility)
- GLM end-user identification request reminder sent to SMEs
- AR Cash Receipt ADA application completed/waiting on review/approval

### Upcoming:

- Cost Accounting Lesson 3: Program Period and Lesson 3: Program Phase
- Job # to Project Code Training Aid; on hold
- AR VCC stand-alone video; assigned

### Ongoing:

- Continued attendance at Q1 discovery/build sessions
- OPM Training Lead attending Employee Relations discovery sessions as HR SME
- Training Comm plan; end-user training evaluation; Q1 end-user training rollout

### Blockers:

- Full Phase 2 training plan

# Unresolved Risks & Issues

## Risks

| Issue key    | Summary   | Assignee   | Due date | Priority       | Status             |
|--------------|---|------------|----------|----------------|--------------------|
| CORENV-12953 | SCO SME Availability & Response times   | [REDACTED] |          | P2 - Medium    | Open - In Progress |
| CORENV-17604 | Potential scope additions or changes identified during discovery sessions may exceed available project funding.               | [REDACTED] |          | P1 - High      | Open - In Progress |
| CORENV-17606 | End users for Q4 implementations may not receive adequate training due to lack of trainers and incomplete training materials. | [REDACTED] |          | P1 - High      | Open - In Progress |
| CORENV-19129 | Potential Impacts on ER & TL  | [REDACTED] |          | P3 - Low       | Open - In Progress |
| CORENV-19130 | HRM State SME Group Capacity  | [REDACTED] |          | P3 - Low       | Open - In Progress |
| CORENV-19131 | Recording NEOGOV Supervisors in a new User Defined Field  |            |          | P3 - Low       | Open - In Progress |
| CORENV-19291 | Use of Program Period vs Phase Business decision has impacts on Technical work that may impact July 1 Go-Live                 | [REDACTED] |          | P0 - Very High | Open - In Progress |

## Issues

| Issue key    | Summary  | Assignee   | Due date | Priority       | Status             |
|--------------|--|------------|----------|----------------|--------------------|
| CORENV-17608 | Unfunded Data Warehouse migration work required to move State data sources to CGI's Data Lake. | [REDACTED] |          | P0 - Very High | Open - In Progress |

# Action Items

## Open But Due

| Description | Owner | Due Date | Comments |
|-------------|-------|----------|----------|
|-------------|-------|----------|----------|

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## In Progress

| Description | Owner | Due Date | Comments |
|-------------|-------|----------|----------|
|-------------|-------|----------|----------|

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# Action Items Continued

## Closed This Week

| Description | Owner | Due Date | Comments |
|-------------|-------|----------|----------|
|-------------|-------|----------|----------|

## Assigned This Week

| Description | Owner | Due Date | Comments |
|-------------|-------|----------|----------|
|-------------|-------|----------|----------|



# Decisions

| Issue key    | Summary   | Assignee   | Status                      | Resolution | Priority    | Due date  |
|--------------|---|------------|-----------------------------|------------|-------------|-----------|
| CORENV-18472 | \$5k thresholds increased to \$50k  | [REDACTED] | Decision Approval Requested |            | P2 - Medium | 6/12/2026 |
| CORENV-18476 | Departmental Contracts to use MA and CT transaction codes   | [REDACTED] | Approved                    |            | P2 - Medium | 3/24/2026 |
| CORENV-18481 | 2-Way and 3-Way match will be set at the commodity level with hard error  | [REDACTED] | Approved                    |            | P2 - Medium | 3/26/2026 |
| CORENV-18482 | Automatic Document Numbering to be utilized by Purchasing   | [REDACTED] | Approved                    |            | P2 - Medium | 3/24/2026 |
| CORENV-18886 | Solicitation Waivers captured with Procurement Type   | [REDACTED] | Approved                    |            | P2 - Medium | 4/15/2026 |
| CORENV-18887 | DO's are to have workflow   | [REDACTED] | Approved                    |            | P2 - Medium | 4/15/2026 |
| CORENV-18888 | Revenue Contracts can utilize RE transaction  | [REDACTED] | Approved                    |            | P2 - Medium | 4/15/2026 |
| CORENV-18890 | Revenue Contract commodity code requested   | [REDACTED] | Approved                    |            | P2 - Medium | 4/15/2026 |
| CORENV-18994 | \$0 Contract Demo Approved by [REDACTED]  | [REDACTED] | Approved                    |            | P2 - Medium | 4/16/2026 |
| CORENV-19222 | Transactions posting to VSS confirmed   | [REDACTED] | Approved                    |            | P2 - Medium | 4/23/2026 |
| CORENV-19233 | DECISION: SCO will not implement the Debt Management module for leases functionality. SCO will assist in testing and agencies will have the option to utilize it. | [REDACTED] | Approved                    |            | P2 - Medium | 4/24/2026 |
| CORENV-19265 | Transition from [REDACTED] to [REDACTED] as Product Owner   | [REDACTED] | Approved                    |            | P2 - Medium | 4/23/2026 |
| CORENV-19270 | Workflows approved  | [REDACTED] | Approved                    |            | P2 - Medium | 4/23/2026 |
| CORENV-19422 | Final approval of VCC and VCM Transactions  | [REDACTED] | Approved                    |            | P2 - Medium | 4/30/2026 |
| CORENV-19450 | Existing Customer Naming Convention   | [REDACTED] | Approved                    |            | P2 - Medium | 4/30/2026 |
| CORENV-19550 | DECISION: AG and GOE will implement the Debt Management module for loans functionality.   | [REDACTED] | Approved                    |            | P2 - Medium | 5/4/2026  |
| CORENV-19561 | Workflow Approval Decision for VCC, VCM, and WO Transactions  | [REDACTED] | Approved                    |            | P2 - Medium | 5/1/2026  |
| CORENV-19569 | Designer changes for VCC and VCM transactions   | [REDACTED] | Approved                    |            | P2 - Medium | 5/1/2026  |
| CORENV-19591 | Collection (CL) Transaction Close Process   | [REDACTED] | Decision Approval Requested |            | P2 - Medium | 5/4/2026  |

# Decisions Continued

| Issue key    | Summary   | Assignee | Status | Resolution | Priority    | Due date  |
|--------------|---|----------|--------|------------|-------------|-----------|
| CORENV-18634 | The State will take one interface file from NEOGOV weekdays at 11 pm UTC  |          | Open   |            | P3 - Low    | 3/30/2026 |
| CORENV-18635 | The State will not utilize the NEMP interface, they will make these changes manually for immediate turnaround   |          | Open   |            | P2 - Medium | 3/5/2026  |
| CORENV-18636 | Functional areas will not be used by the State and all pages will be hidden (PARE, Work History, State Withholdings)  |          | Open   |            | P3 - Low    | 3/5/2026  |
| CORENV-18637 | The DHRM team will work with Security to configure a read only role for terminated employees to have access to W2 and pay stub information  |          | Open   |            | P3 - Low    | 5/7/2026  |
| CORENV-18792 | The DHRM team will work with Security to configure a read only role for terminated employees to have access to W2 and pay stub information. The details are still in the works on the State side. |          | Open   |            | P3 - Low    | 4/10/2026 |
| CORENV-18793 | The following functional areas will not be used by the State and all pages will be hidden: Personal Action Request (PARE) Work History  |          | Open   |            | P3 - Low    | 4/10/2026 |
| CORENV-18794 | The following areas will be hidden due to PII: Upcoming Birthdays Emergency Contacts Employee personal number and email   |          | Open   |            | P3 - Low    | 4/10/2026 |
| CORENV-18795 | The State will use the default Advantage Hierarchy rules (By Reporting to Position with override at DEPTD)  |          | Open   |            | P2 - Medium | 4/10/2026 |
| CORENV-18796 | The State will build the initial user list and role assignments based on the NEOGOV production hierarchy  |          | Open   |            | P3 - Low    | 4/10/2026 |

# Project Health Assessment Rubric

|                                |   | Project Health Status Categorizations  |  |  |
|--------------------------------|---|--|--|--|
| Project Health Assessment Area | Green   | Amber  | Red  |  |
| <b>Scope:</b>                  | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>The scope is well-defined.</li> <li>The scope has not been changed outside of the original scope definition or any scope changes made are not expected to impact the current overall schedule or budget.</li> </ul> <p><i>If scope re-baselining has occurred, status may return to this categorization—provided that the above criteria is met for the re-baselined scope.</i></p> | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are one or more areas of scope that have yet to be fully defined, but they are not expected to impact the current overall schedule and/or budget.</li> <li>The scope has not been changed outside of the original scope definition or any scope changes made are expected to have no, or minimal, impact to the current overall schedule or budget, and will not impact the critical path.</li> </ul>   | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are areas of scope that have yet to be fully defined, and these unknowns are expected to impact the current overall schedule and/or budget.</li> <li>The scope has been changed outside of the original scope definition and any such scope changes are expected to impact the current overall schedule or budget and/or critical path.</li> </ul>  |  |
| <b>Schedule:</b>               | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>The schedule and critical path are well-defined.</li> <li>The schedule is progressing as planned, with all critical path milestones and deadlines being met.</li> </ul> <p><i>If schedule re-baselining has occurred, status may return to this categorization—provided that the above criteria is met for the re-baselined schedule.</i></p>                                       | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are areas of the schedule that have yet to be fully defined, but the critical path is well-defined.</li> <li>The schedule is not progressing as planned but, all critical path milestones and deadlines are currently being met and are expected to continue to be met.</li> </ul>  | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are areas of the critical path schedule that have yet to be fully defined.</li> <li>The schedule is not progressing as planned and critical path milestones and deadlines are not being met and/or are expected to not be met.</li> </ul>   |  |
| <b>Cost:</b>                   | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>The budget is well-defined.</li> <li>Budget funds have been allocated as needed.</li> <li>The budget is being expended as required.</li> </ul> <p><i>If budget re-baselining has occurred, status may return to this categorization—provided that the above criteria is met for the re-baselined budget.</i></p>  | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are areas of the budget that have yet to be fully defined, but estimated funds that will be needed are available.</li> <li>Funds needed are exceeding originally budgeted funds and it is impacting the current overall schedule but, not the critical path.</li> <li>The short-term budget is being over-expended but, spending is expected to remain within the overall long-term budget.</li> </ul>  | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are areas of the budget that have yet to be fully defined and estimated funds needed are not expected to be available.</li> <li>Budget funds are not being allocated as needed and this is impacting the critical path.</li> <li>The budget is being over-expended per the original planned budget and spending is expected to exceed the overall budget (including any contingency funds).</li> </ul>  |  |
| <b>Resources:</b>              | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>All needed resources have been identified.</li> <li>All identified resources have been allocated.</li> <li>There are no overallocated resources.</li> </ul>   | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are needed resources that have yet to be fully identified, but it is not expected to impact the current overall schedule and/or budget.</li> <li>There are identified resources that have yet to be allocated, but they are not expected to impact the current overall schedule and/or budget.</li> <li>There are resources that are overallocated, but these are not expected to impact the current overall schedule and/or budget.</li> </ul> | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are needed resources that have yet to be fully identified and this is impacting, or is expected to impact, the current overall schedule and/or budget.</li> <li>There are identified resources that have yet to be allocated and they are impacting, or are expected to impact, the current overall schedule and/or budget.</li> <li>There are allocated resources that are overallocated and it is impacting, or is expected to impact, the current overall schedule and/or budget.</li> </ul> |  |

# Project Health Assessment Rubric Continued

|                                |   | Project Health Status Categorizations  |  |  |
|--------------------------------|---|--|--|--|
| Project Health Assessment Area | Green   | Amber  | Red  |  |
| <b>Risks:</b>                  | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>All known risks have been documented.</li> <li>All identified risks have mitigation plans in place.</li> <li>Mitigation plans for all risks have been communicated, a risk owner has been assigned, and the plans are regularly evaluated and assessed.</li> </ul>  | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are documented risks that do not have mitigation plans in place but are not expected to impact the current overall schedule and/or budget.</li> <li>There are mitigation plans that are not effectively assisting to avoid the correlating risks but are not expected to impact the current overall schedule and/or budget.</li> </ul>  | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are known risks that have not yet been documented and they are impacting, or are expected to impact, the current overall schedule and/or budget.</li> <li>There are documented risks that do not have mitigation plans in place, and they are impacting, or are expected to impact, the current overall schedule and/or budget.</li> <li>There are mitigation plans that are not effectively assisting to avoid the associated risks and they are impacting, or are expected to impact, the current overall schedule and/or budget.</li> </ul>    |  |
| <b>Issues:</b>                 | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>All known issues have been documented.</li> <li>All identified issues have resolution plans in place.</li> <li>Resolution plans for all issues have been communicated, an issue owner has been assigned, actionable steps to resolve the issue have been articulated, and a resolution target date has been established.</li> </ul>   | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are documented issues that do not have resolution plans in place, but they are not expected to impact the current overall schedule and/or budget.</li> <li>There are resolution plans that are not effectively assisting to resolve the associated issue, but they are not expected to impact the current overall schedule and/or budget.</li> </ul>  | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are known issues that have not been documented and they are impacting, or are expected to impact, the current overall schedule and/or budget.</li> <li>There are documented issues that do not have remediation plans in place, and they are impacting, or are expected to impact, the current overall schedule and/or budget.</li> <li>There are remediation plans that are not effectively assisting to remedy the correlating issues and they are impacting, or are expected to impact, the current overall schedule and/or budget.</li> </ul> |  |
| <b>Quality:</b>                | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>All quality standards and requirements for solution configuration and documentation deliverables are well-defined and communicated.</li> <li>All quality standards and requirements for solution configuration and documentation deliverables are being assessed and measured, documented, and are being met.</li> </ul>  | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are quality standards and requirements for solution configuration and/or documentation deliverables that are not well-defined, but they are not impacting the overall quality of the related items and/or end user satisfaction.</li> <li>There are quality standards and requirements for solution configuration and/or documentation deliverables that are not being met but are able to be remedied without impacting the current overall schedule, budget, and/or end user satisfaction.</li> </ul> | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are quality standards and requirements for solution configuration and/or documentation deliverables that are not well-defined and they are impacting the overall quality of the related items and/or end user satisfaction.</li> <li>There are quality standards and requirements for solution configuration and/or documentation deliverables that are not being met and they are impacting the current overall schedule, budget, and/or end user satisfaction.</li> </ul>   |  |
| <b>OCM:</b>                    | <p>All criteria below are being met:</p> <ul style="list-style-type: none"> <li>All involved, impacted, and interested parties have been identified and documented.</li> <li>All involved, impacted, and interested parties are being engaged according to the established Project Communications Plan in order to complete project work and prepare them to use the new solution.</li> <li>No involved, impacted, and interested parties are showing resistance to and/or dissatisfaction with the CORE.NV Project and/or the new solution.</li> </ul> | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are a few involved, impacted, and/or interested parties that are not being fully engaged with as needed to complete project work and/or prepare them to use the new solution.</li> <li>There are involved, impacted, and/or interested parties that are showing resistance to and/or dissatisfaction with the CORE.NV Project and/or the new solution, but this resistance/dissatisfaction is being addressed and managed.</li> </ul>   | <p>One or more of the below circumstances is occurring:</p> <ul style="list-style-type: none"> <li>There are numerous involved, impacted, and/or interested parties that are not being engaged with at all, and as needed to complete project work and/or prepare them to use the new solution.</li> <li>There are numerous involved, impacted, and/or interested parties that are showing strong resistance to and/or complete dissatisfaction with the CORE.NV Project and/or the new solution and this resistance/dissatisfaction is not being addressed and managed.</li> </ul>  |  |