



CORE.NV Project

CGI Status Report

January 13, 2026





Agenda



- Production Operations
- Executive Summary
- Risks Heat Map
- Project Deliverable Summary
- 90-Day Look Ahead
- Accomplishments
- Questions?





Production Operations



- Feature set 3 (tax release) deployed to all environments
- Delivered updated business intelligence reports
- Developed SCO's Backup withholding form [REDACTED]
- FS1 planning

Operations moves to steady state team post Hypercare period.

Now past grace period for SLA penalties.



State of Nevada - Advantage Cloud Scorecard Contract Year: October 2025 - September 2026

Contract Year	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Contract Year average	Min Service Level
Application Metrics (%)														
Cloud Application Availability %	100.00	100.00											100.00	99.0
Issue Resolution Time Metrics														
													Business Hours (bh)	
Critical	Met	Met											10 bh	10 bh
Serious	Met	Met											72 bh	72 bh
Disaster Recovery Metrics														
													Hours (h)	
Recovery Time Objective (RTO)	N/A	N/A											12 h	12 h
Recovery Point Objective (RPO)	N/A	N/A											4 h	4 h

SLA Client Credits														
GGI Client Credits Issued	N/A	N/A												

KEY to CHART
Met or Exceeded Expected SLA
Below Minimum Service Level

NOTES





Executive Summary



CORE.NV		
Status Date	01/13/2026	Reporting Period 12/1/2025 – 12/31/2025
Overall Status	Yellow	Budget is being monitored.
Schedule	Green	Multiple waves of Phase 2 discovery sessions have been occurring.
Resources	Green	Payroll management continues to be high impact.
Scope	Green	Each discovery session will confirm scope. DW migrations.
Risks	Green	No high priority risks open.
Issues	Green	Hypercare period has completed. Stable on PRD issues.
Budget	Yellow	Change control funding exhausted, no change to status.

Green = On schedule

Yellow = Delayed

Red = Significant blockers





December Project Deliverable Status

Deliverable / Work Product	Status	Percent Complete	Invoice Period	Current Status
Monthly Status Report #26	Delivered	100%	12/2025	✓ Approved
EUT Monthly Progress Report – November	Delivered	100%	12/2025	✓ Approved
Hypercare Support Month 2	Delivered	100%	12/2025	✓ Approved
PI9 Completion Report	Delivered	100%	12/2025	✓ In Progress





90-Day Look Ahead*

Deliverables/Work Products/Milestones



January 2026

- Monthly Status Report #27 – Submission 1/5/2026
- EUT Monthly Progress Report December – Submission 1/15/2026
- Program Increment Objective 10 – Submission 1/26/2026

February 2026

- Monthly Status Report #28 – Submission 2/3/2026
- EUT Monthly Progress Report January – Submission 2/12/2026

March 2026

- Monthly Status Report #29 – Submission 3/3/2026
- EUT Monthly Progress Report February – Submission 3/12/2026





Financial (FIN) Advantage 4 Accomplishments



- The focus for the Financial team was Phase 2 planning work and Holiday time off.
 - Members were able to take Holiday time off to recharge.
 - Cost accounting discovery continues, will move into build activities in Jan.
 - Configuration completed for backup withholding.
 - PI 10 planning.
 - Hyper-care production support stabilized; remaining issues being tracked.



Human Resource Management (HRM) Advantage 4 Accomplishments



- The focus for the HRM team was providing Hypercare and resolving Payroll issues.
 - Completed Hypercare, noting payroll still hands on.
 - Completed build and testing for NeoGov Insights.
 - Phase 2 schedule planning, discovery begins in Jan.
 - PI 10 planning.
 - Hyper-care production support completed; payroll stabilization continues.



Questions?

